

MODIFICATION RECOMMENDED –
CORRECTS MANUFACTURING OR DESIGN DEFECTS

4349B-04

S E R V I C E N O T E

Supersedes:
NONE

4349B 4-Channel High Resistance Meter

Serial Numbers: MY43100427 / MY43100770

Incorrect characters might be displayed on rare occasions

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

| P/N | Description | Qty. |
|-------------|-------------|------|
| 04263-61011 | LCD ASSY | 1 |

ADMINISTRATIVE INFORMATION

| | | | |
|---------------------------------|---|--|---|
| SERVICE NOTE CLASSIFICATION: | | | |
| MODIFICATION RECOMMENDED | | | |
| ACTION CATEGORY: | <input type="checkbox"/> IMMEDIATELY X ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME | STANDARDS: | LABOR: 0.2 Hours |
| LOCATION CATEGORY: | <input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE X SERVICE CENTER | SERVICE INVENTORY: <input type="checkbox"/> RETURN X SCRAP <input type="checkbox"/> SEE TEXT | USED PARTS: <input type="checkbox"/> RETURN X SCRAP <input type="checkbox"/> SEE TEXT |
| AVAILABILITY: | PRODUCT'S SUPPORT LIFE | AGILENT RESPONSIBLE UNTIL: Sep 2006 | |
| AUTHOR: KW | PRODUCT LINE: WN | | |
| ADDITIONAL INFORMATION: | | | |

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Situation:

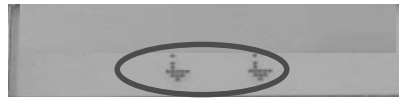
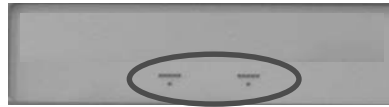
Some of the meters specified above may have a defective LCD assembly. When the meter is turned on, incorrect characters might be displayed on rare occasions due to its LCD assembly failure. Once the incorrect characters are displayed, they remain on the screen until the meter is turned off.

The figures below show examples of the incorrect characters.

Correct



Incorrect



* Annunciators are displayed incorrectly.

Solution/Action:

Replace the LCD assembly with a new one.